

““ You said, we did... ””

“ We would like a different evening menu. ”

A new evening menu has been developed and is being used for a trial period.

“ You wanted a trip ”

We took you to Monkey World for a day out in March
Early Intervention Service

“ You asked for a Pets At Therapy dog to visit the ward ”

We arranged for a dog and handler from Caring Kennels to visit as a test and this went well. We are in the process of arranging further visits
Alumhurst Ward

“ You would like follow up days at the weekend ”

We arranged follow up days for Saturdays
Eating Disorder Service

“ “Could we have a cut off time for playing games in the courtyard, as this can be quite loud next to bedroom windows?” ”

We agreed there should be a cut off time for playing games, which in agreement with you decided 9.30pm was a fair time.
Harbour Ward