

Fair processing statement

The information you provide will be seen by The ChatHealth School Nursing Team, Dorset HealthCare University NHS Foundation Trust, Sentinel House, Nuffield Industrial Estate, 4-6 Nuffield Road, Poole, BH17 0RB.

When a service user's identity is known, the message conversations will be added to their health record where it may be seen by other healthcare professionals.

Your information will be used to:

ChatHealth is a confidential help and advice tool which enables safe and secure messaging between healthcare professionals and children and young people aged 11-19 about health matters. The ChatHealth System has been developed and is supported by Leicestershire Partnership NHS Trust, HQ Bridge Park Plaza, Bridge Park Road, Thurmaston, Leicester, LE4 8PQ (0116 295 1350).

Your information will be kept securely for a period of seven years.

The ChatHealth SMS messenger service is run by a company called Nexmo who are based in the United States of America. Every text message the service receives is encrypted and stored safely by them.

The type of information that could be shared among health professionals includes your telephone number and details of each enquiry you have made to ChatHealth via text. This could contain some health data.

By providing your personal information you are consenting to the use of ChatHealth as detailed above.

Further information about the use of your personal information, and how you can access or make amendments to your personal information is available on our website at www.dorsethealthcare.nhs.uk or by contacting our Data Protection Officer Chris Gray via email at chris.gray2@nhs.net