

CASE STUDY

Before Matthew began his apprenticeship with Dorset HealthCare, he had left school and was unemployed. He had wanted to go to University, but on results day found that his grades were lower than anticipated and he decided to look for alternative career opportunities.

Matthew was recommended to look for a job within the NHS and after looking at the NHS Jobs website he found an apprenticeship being advertised that was well-suited to his current situation.

Following applying for the apprenticeship position, Matthew was offered the role within Patient Experience and Complaints.

A lot of support was provided to Matthew from various members of the Trust. He was grateful for the interactions that he had with staff who wanted to see him progress and learn.

Matthew also attended a support group with the other apprentices which he found very beneficial and a great way to connect with others.

“I will use the experiences and lessons I have learnt here in the future”

Matthew completed his Level 2 Business and Administration apprenticeship in 2017 and is looking at future career options.



“Being an apprentice meant that I could learn on the job and gain a qualification which could lead to further opportunities in the future”



“I have found the apprenticeship to be educational and fulfilling”