

Minutes of the Council of Governors Meeting held at 4.00pm on Wednesday 18 April 2018
Hethfelton House, Wareham, BH20 6HS

Present:	Andy Willis	Chair and Non-Executive Director
	Jan Owens	Lead Governor Public Governor (Dorset RoEW)
	Scottie Gregory	Public Governor (Dorset RoEW)
	Joy Ford	Public Governor (Dorset RoEW)
	Sue Howshall	Public Governor (Dorset RoEW)
	Alison Fisher	Public Governor (Dorset RoEW)
	Jack Welch	Public Governor (Dorset RoEW)
	Becky Aldridge	Partner Governor, Service User Group
	Karen Parker	Partner Governor, Bournemouth University
	Terry Purnell	Public Governor (Bournemouth)
	Anna Webb	Public Governor (Poole)
	Bill Batty-Smith	Local Government District Councils
	Steve Cole	Partner Governor, League of Friends
	Karen Loftus	Staff Governor
	Phil Redford	Staff Governor
	Peter Kelsall	Staff Governor

In Attendance:	Nick Yeo	Non-Executive Director
	Dawn Dawson	Director of Nursing, therapies and Quality
	Colette Priscott	Director of Human Resources
	Keith Eales	Trust Secretary
	Tapiwa Songore	Deputy Trust Secretary (Minutes)
	Jacqueline Stratford	PA to the Chair
	Hazel McAtackney	Head of Quality Assurance and Compliance
	Jane Elson	Service Director Integrated Community Services

Apologies:	Paul Boseley	Public Governor (Dorset RoEW)
	Ray Bryan	Partner Governor, Dorset County Council
	Stephen Churchill	Staff Governor
	Scott Porter	Public Governor (Poole)
	Kenneth Lavery	Public Governor (Dorset RoEW)
	Judith Adda	Public Governor (Bournemouth)
	Vishal Gupta	Local Government, Poole Borough Council
	Andy Mayers	Public Governor (Bournemouth)
	Pat Cooper	Staff Governor
	Celia Millar	Public Governor (Poole)

Welcome and apologies

18/18

The Chair welcomed everyone to the meeting and reported the apologies received.

19/18

Quality Account 2017/18

The Director of Nursing Therapies and Quality delivered a presentation on the Quality Account and Report 2017 / 18. The presentation covered

- Why do we have Quality Accounts and Reports
- What should be included in the Quality Account

- The Trust achievements in 2017 / 18
- Commentaries from stakeholders

The Council thanked the Director of Nursing, Therapies and Quality for the presentation.

After the presentation the Council held table discussions, using the questions below to identify areas of significant comment.

- Does the information in the document reflect your experiences of DHC services?
- Does this document give the public a fair reflection of the quality of our services?
- Is there anything we have missed?
- Is there anything important we need to change?
- What could we do even better?

The following contributions were made;

- The information in the document reflected the Trust services
- The Council recognised the progress made by the Trust in maintaining and improving the quality of the services as highlighted in the Quality Report
- The Quality report was not a public facing document and not easy to read
- The Report highlighted more inputs than outcomes and should include such information as '*Are people getting better?*'
- The selection of the priorities for 2018/19 seemed to address patient safety welfare and support for families and carers.

The Council agreed that there was merit in setting up a Task and Finish Group to develop a detailed response .Jan Owens and Sue Howshall volunteered to be part of the sub - group and a meeting was set up for Monday 23 April 2018.

The Council noted the presentation

Agreed to set up a sub - group to develop a detailed response to the Quality Account Report

20/18 Clinical Services Review

The Service Director Integrated Community Services delivered a presentation on the emerging priorities following the Clinical Services Review.

The presentation covered;

- The network of community hubs to be established
- Community Hub Priorities
- Community Service Developments
- key elements from the Mental Health Acute Care Pathway Review

The Council noted that date for the closure of St Leonards Hospital was not yet known.

Governors commented on the need to ensure other stakeholders such as the League of Friends were kept in the informed on the developments of the hubs.

Governors also sought clarity on the development of integrated mental health and physical services to support patients as those with long term physical conditions were vulnerable to mental health problems. It was noted that this was still being considered.

The Council noted the presentation and thanked the Director of Integrated Services for the information

21/18

Date of Next Meeting

The Council noted that the next meeting of the Council of Governors would be held on 9 May 2018 at Merley House, Wimborne.

Signed

Date

Andy Willis, Chair