

## How to refer to CNS

Referrals are accepted from GPs, Consultants, other Healthcare Professionals and Social Services.

**Please contact CNS for a referral form.**

Are you a client/carer of the Community Neurology Service, we value your comments, when you have a moment please take the time to complete our survey with any comments.

This can be found via this link:  
<https://gthr.co.uk/7853>

More information can be found on our webpage.

## Confidentiality and sharing information

The team respects and protects personal information.

Confidentiality is safeguarded by the NHS Code of Practice on Confidentiality as well as professional code of practice.

These all recognise the need to share relevant information with other agencies to offer the best quality care.

## Contact details:

Community Neurology Service  
Shelley Ward  
Kings Park Hospital  
Gloucester Road  
Bournemouth  
BH7 6JF

**Office hours Monday– Friday 8am—5pm**

**Tel: 01202 705606**

**Email: [dhc.cns@nhs.net](mailto:dhc.cns@nhs.net)**

**Website:** [www.dorsethealthcare.nhs.uk/patients-and-visitors/our-services-hospitals/physical-health/community-neurology-service](http://www.dorsethealthcare.nhs.uk/patients-and-visitors/our-services-hospitals/physical-health/community-neurology-service)



**Dorset HealthCare  
University**  
NHS Foundation Trust

## Community Neurology Service (CNS)

**We provide specialist advice and monitoring for people with a long-term Neurological condition**



The information in this leaflet is available in additional languages and alternative formats. Please contact the Trust for further details.

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**Dorset HealthCare University NHS Foundation Trust**

Sentinel House  
4–6 Nuffield Road  
Poole, Dorset  
BH17 0RB  
☎ 01202 277000

 @DorsetHealth  
 [www.dorsethealthcare.nhs.uk](http://www.dorsethealthcare.nhs.uk)

**Information  
for patients,  
relatives and carers**



# Community Neurology Service (CNS) - 01202 - 705606

## How can we help

We provide support, assessment, intervention and monitoring to adults with a long-term neurological condition.

Our team includes:

- Clinical Nurse Specialist in Neurology
- Clinical Nurse Specialist in MS
- Specialist Neurological Occupational Therapist
- Specialist Neurological Physiotherapists
- Neurological Support Workers
- Administrator

We work closely with the Consultants in Neurology and Rehabilitation Medicine.

Some clients describe the service as a 'safety net' which gives them reassurance that ongoing specialist advice and support is available, to aid them in the self management of their condition.

We deliver services and support in your own home or community.

## How am I eligible for the service?

- Adults over the age of 18.
- Have a long term neurological condition (not stroke or Parkinson's disease).
- Has a GP address within catchment area: South and East Dorset, Bournemouth and Poole Areas.
- If you are unsure please contact CNS and we will discuss your referral.



## What will happen at my appointments?

- Your first visit can take up to 2 hours, reviews up to 1 hour.
- You have the opportunity to discuss all aspects of living with a neurological condition.
- Any actions and goals will be agreed with you and your carer.
- Your next appointment will be discussed with you at this time.
- Appointments can be arranged with other members of the team.
- You may be referred to other services or agencies.
- After each appointment you and your GP/ Consultant will receive a summary letter.
- 'SOS' system is available for clients who do not require ongoing support.
- You will not be discharged unless you move out of area, or another service is more appropriate.
- You may contact CNS at any point for advice and guidance.