

CASE STUDY

Fern applied for an apprentice position within the Learning and Development service in June 2014. She had been studying Health and Social Care and Business Studies at sixth-form and had thoroughly enjoyed the courses. However she decided at the end of her AS Levels that she wanted to go into full-time work rather than go to University, whilst also wanting to continue to learn.

Following applying for an apprentice position advertised on NHS Jobs, Fern was offered the role and allocated a dedicated mentor to provide support in the workplace and to help manage the balance of work and studies. Alongside Fern's qualification she was given her own projects and workload which enabled Fern to assist in the day-to-day running of the service. During Fern's first three months, she was given a schedule from her mentor which included shadowing colleagues and different departments within Dorset Healthcare.

"This was a great opportunity for me to see all of the services there are within the organisation and learn about what they do to support patients and staff. "

Fern has excelled in this environment and has become a great asset to the Learning and Development Service. It has been acknowledged by members of the team as well as other staff across the organisation that Fern has a very professional, positive and enthusiastic manner.

Fern is now working as a permanent member of the Learning and Development Service and has developed her skills and knowledge even further.

"An apprenticeship was the perfect path for me!"



Fern Fletcher, Learning and Development Apprentice – 2014/15

"Working for Dorset Healthcare allowed me to develop my current abilities and learn new skills as there was a wealth of training opportunities available."



"Completing an apprenticeship in Business and Administration at Dorset Healthcare was an amazing experience and I would highly recommend it to everyone! "